STAR Certificate
Registry Entry Form

The information below is provided as a companion to the CSA STAR Certificate.

Client Name: Moveworks, Inc.

Client URL: https://www.moveworks.com/

Client Organizational Description (200 words or less):

The Moveworks AI platform combines advanced machine learning, conversational-AI, and Natural Language Understanding (NLU) with integrations into enterprise systems to automate the resolution of IT support issues. The AI platform consists of Enterprise NLU, Advanced Conversational AI, Collective Learning, Semantic Search, and Built for Enterprise.

Certificate Scope:

The scope of the STAR Certification is aligned to the scope of the information security management system (ISMS) supporting the Moveworks Artificial Intelligence platform that combines Natural Language Processing (NLP), machine learning, search, information retrieval, deep learning and conversational-artificial intelligence (AI) to resolve IT issues end-to-end to customers. It covers the development, management of information and business activities and processes that support these services. The scope includes the staff and assets that support this function based at the headquarters office facility, and in accordance with the statement of applicability, version 4.0 dated November 1, 2021, and aligned to meet the control implementation guidance and additional control sets of ISO/IEC 27017:2015 and ISO/IEC 27018:2019.

Verify CCM Version Used	Number of Sites:	Country(ies):
○ v3.0.1 ● v4.0	1	United States

Confirm CAIQ Submitted (CAIQ Submission to Registry by client is mandatory). ● Confirmed

Expiry Date:	Certification Date:	Certification Body:	Certificate Number:
June 15, 2023	June 16, 2021	Schellman & Company	1132197-2

ISO/IEC 27001 Certificate Number

1130733-3

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