CSA STAR CERTIFICATION

Certificate

CERTIFY POINT EY

Certificate number: 2022-007

Certified by EY CertifyPoint since: March 1, 2022

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015, the Cloud Security Management System as defined and implemented by

Oracle Cloud Infrastructure*

located in Seattle, Washington, United States of America is compliant with the requirements as stated in the standard:

CSA STAR CCM v.4.0.1

Issue date of certificate: March 1, 2022
Re-issue date of certificate: December 16, 2022
Expiration date of certificate: June 2, 2024

EY CertifyPoint will, according to the certification agreement dated May 24, 2021, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number 2017-024.

The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 1.0, dated February 17, 2022.

DocuSigned by:

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

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Oracle Cloud Infrastructure

Scope for certificate 2022-007

The scope of this Cloud Security Management System certification is as follows:

The scope of this CSA STAR CCM v.4.0.1 certification is bound by specified services of Oracle Cloud Infrastructure and specified facilities.

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities that comprise Oracle Cloud Infrastructure and are specifically defined in the scope and bounds.

Commercial Regions:

- Australia East (Sydney), SYD
- Australia Southeast (Melbourne), MEL
- Brazil East (Sao Paulo), GRU
- Brazil Southeast (Vinhedo), VCP
- Canada Southeast (Montreal), YUL
- Canada Southeast (Toronto), YYZ
- Chile Central (Santiago), SCL
- France Central (Paris), CDG
- France South (Marseille), MRS
- Germany Central, Frankfurt am Main, Federal Republic of Germany (Frankfurt), FRA
- India South (Hyderabad), HYD
- India West (Mumbai), BOM
- Israel Central (Jerusalem), MTZ
- Italy Northwest (Milan), LIN
- Japan Central (Osaka), KIX
- Japan East (Tokyo), NRT
- Mexico Central (Queretaro), QRO
- Netherlands Northwest (Amsterdam), AMS
- Saudi Arabia West (Jeddah), JED
- Singapore (Singapore), SIN
- South Africa Central (Johannesburg), JNB
- South Korea (Chuncheon), YNY
- South Korea Central (Seoul), ICN
- Sweden Central (Stockholm), ARN
- Switzerland North (Zurich), ZRH
- UAE Central (Abu Dhabi), AUH
- UAE East (Dubai), DXB
- UK South (London), LHR
- UK West (Newport), CWL
- US East (Ashburn), IAD
- US West (Phoenix), PHX
- US West (San Jose), SJC

Government Regions:

- United Kingdom Government South, London, United Kingdom (LTN)
- United Kingdom Government West, Newport, United Kingdom (BRS)
- United States Department of Defense North, Chicago, Illinois, United States (PIA)
- United States Department of Defense East, Ashburn, Virginia, United States (RIC)
- United States Department of Defense West, Phoenix, Arizona, United States (TUS)
- United States Government East, Ashburn, Virginia, United States (LFI)
- United States Government West, Phoenix, Arizona, United States (LUF)

The office facilities/network operating centers in the following locations:

- Bangalore, India
- Dublin, Ireland

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► Guadalajara, Mexico
► Noida, India
► Seattle, Washington, United States

The scope includes the following services:

► Access Governance
► Account Tracking and Automation Tool
► Accounts Management
► Analytics Cloud
► Anomaly Detection
► API Gateway
► Application Dependency Management
► Application Performance Monitoring
► Archive Storage
► Artifact Registry
► Audit
► Autonomous Database on Cloud at Customer
► Autonomous Database on Dedicated Exadata Infrastructure (ADB-D on ExaCS)
► Autonomous Database on Shared Exadata Infrastructure (ADB-S on ExaCS)
► Bare Metal and Virtual Machine Database Systems
► Bastion
► Big Data
► Bling
► Block Volume
► Blockchain Platform
► Budgets
► Certificates
► Classic Migration
► Client Logging
► Cloud Advisor
► Cloud Guard
► Cloud Incident Service
► Cloud Shell
► Compute

► Events
► Exadata Cloud at Customer
► Exadata Cloud Service
► FastConnect
► File Storage
► Functions
► Fusion Analytics Warehouse
► Fusion Apps as a Service (FAaaS)
► GoldenGate
► Health API Service with FHIR
► Health Checks
► Identity and Access Management
► Integration
► Java Management
► Language
► License Manager
► Load Balancing
► Logging
► Logging Analytics
► Management Agent
► Marketplace - Consumer
► Monitoring
► MySQL Database
► NetSuite Health Check
► Network Load Balancer
► Networking
► NoSQL Database
► Notifications
► Object Storage
► Operations Insights
► Operator Access Control
► Oracle Ksplice
► Oracle Managed Access
► Oracle Open Data
► Oracle Search Cloud
► OS Management
► Process Automation
► Registry

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- ► Console Announcements
- ► Container Engine for Kubernetes
- ► Content Management
- ► Customer Feedback Service
- ► Data Catalog
- ► Data Flow
- ► Data Integration
- ► Data Labeling
- ► Data Safe
- ► Data Science
- ► Data Transfer
- ► Database Management
- ► Database Migration
- ► Database Tools
- ► DDoS Protection
- ► DevOps - Build Service
- ► DevOps - Deployment Pipelines
- ► DevOps - Project Service
- ► DevOps - Source Code Management
- ► Digital Assistant
- ► Digital Media
- ► Email Delivery

- ► Resource Manager
- ► Roving Edge Infrastructure
- ► Search
- ► Search Service with OpenSearch
- ► Security Zones
- ► Service Connector Hub
- ► Service Mesh
- ► Site-to-Site VPN
- ► Speech
- ► Stack Monitoring
- ► Status Service
- ► Streaming
- ► Tagging
- ► Threat Intelligence
- ► Vault
- ► Vision
- ► Visual Builder Cloud
- ► Visual Builder Studio
- ► VMWare Solution
- ► Vulnerability Scanning
- ► Web Application Firewall

Service scope notes:

Commercial Realm: North America

- ► The following Services are not available in IAD Region [Total: 4]: Status Service, NetSuite Health Check, Customer Feedback Service, Account Tracking and Automation Tool
- ► The following services are not available in the PHX region [Total: 5]: Account Tracking and Automation Tool, Health API Service with FHIR, Access Governance, Oracle Open Data, Roving Edge Infrastructure
- ► The following services are not available in the SJC region [Total: 13]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure
- ► The following services are not available in the YYZ region [Total:9]: Roving Edge Infrastructure, Status Service, Oracle Open Data, Access Governance, Health API Service with FHIR, NetSuite Health Check, Customer Feedback Service, Classic Migration, Account Tracking and Automation Tool
- ► The following services are not available in the YUL region [Total: 12]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

Commercial Realm: EMEA

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► The following Services are not available in AMS Region [Total: 11]: Account Tracking and Automation Tool, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in ARN Region [Total: 15]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Operator Access Control, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure, Vault

► The following Services are not available in AUH Region [Total: 15]: Account Tracking and Automation Tool, Classic Migration, Artifact Registry, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Operator Access Control, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in CDG Region [Total: 17]: Account Tracking and Automation Tool, Classic Migration, Artifact Registry, Blockchain Platform, Customer Feedback Service, Data Transfer, Database Migration, Digital Assistant Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Operator Access Control, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in CWL Region [Total: 12]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in DXB Region [Total: 10]: Account Tracking and Automation Tool, Classic Migration, Customer Feedback Service, Data Transfer, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in FRA Region [Total: 7]: Account Tracking and Automation Tool, Customer Feedback Service, NetSuite Health Check, Health API Service with FHIR, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in JED Region [Total: 11]: Account Tracking and Automation Tool, Classic Migration, Customer Feedback Service, Data Transfer, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in JNB Region [Total:15]: Account Tracking and Automation Tool, Classic Migration, Artifact Registry, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Operator Access Control, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure, Visual Builder Cloud

► The following Services are not available in LHR Region [Total:8]: Account Tracking and Automation Tool, Customer Feedback Service, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in LIN Region [Total:16]: Account Tracking and Automation Tool, Classic Migration, Artifact Registry, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Operator Access Control, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure, Visual Builder Studio

► The following Services are not available in MRS Region [Total:16]: Account Tracking and Automation Tool, Classic Migration, Artifact Registry, Blockchain Platform, Customer Feedback Service, Data Transfer, Events, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with

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FHIR, Operator Access Control, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

▶ The following Services are not available in MTZ Region [Total:13]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

▶ The following Services are not available in ZRH Region [Total:12]: Account Tracking and Automation Tool, Classic Migration, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Oracle Search Cloud, Status Service, Roving Edge Infrastructure

Commercial Realm: LAD

▶ The following Services are not available in GRU Region [Total:7]: Account Tracking and Automation Tool, Customer Feedback Service, NetSuite Health Check, Health API Service with FHIR, Oracle Open Data, Oracle Search Cloud, Status Service, Roving Edge Infrastructure

▶ The following Services are not available in QRO Region [Total:33]: Account Tracking and Automation Tool, Accounts Management, Analytics Cloud, Classic Migration, Artifact Registry, Big Data, Blockchain Platform, Compute, Customer Feedback Service, Data Transfer, Database Migration, Email Delivery, Exadata Cloud at Customer, File Storage, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), Load Balancing, Monitoring, NetSuite Health Check, Notifications, Health API Service with FHIR, Operator Access Control, Access Governance, Oracle Open Data, Process Automation, Oracle Search Cloud, Registry, Security Zones, Status Service, Streaming, Roving Edge Infrastructure, Vault, Visual Builder Studio

▶ The following Services are not available in SCL Region [Total:13]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

▶ The following Services are not available in VCP Region [Total:12]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

Commercial Realm: APAC

▶ The following Services are not available in NRT Region [Total:9]: Account Tracking and Automation Tool, Customer Feedback Service, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

▶ The following Services are not available in KIX Region [Total:11]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

▶ The following Services are not available in ICN Region [Total:11]: Account Tracking and Automation Tool, Classic Migration, Customer Feedback Service, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

▶ The following Services are not available in YNY Region [Total:13]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse,

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Fusion Apps as a Service (FAaaS), NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in SYD Region [Total:8]: Account Tracking and Automation Tool, Customer Feedback Service, Data Transfer, NetSuite Health Check, Health API Service with FHIR, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in MEL Region [Total: 11]: Account Tracking and Automation Tool, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in BOM Region [Total: 11]: Account Tracking and Automation Tool, Classic Migration, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in HYD Region [Total: 12]: Account Tracking and Automation Tool, Classic Migration, Blockchain Platform, Customer Feedback Service, Data Transfer, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

► The following Services are not available in SIN Region [Total: 14]: Account Tracking and Automation Tool, Classic Migration, Artifact Registry, Customer Feedback Service, Data Transfer, Events, Fusion Analytics Warehouse, NetSuite Health Check, Health API Service with FHIR, Operator Access Control, Access Governance, Oracle Open Data, Status Service, Roving Edge Infrastructure

Government Realm: US GOV

► The following Services are not available in LFI Region [Total: 48]: Account Tracking and Automation Tool, Classic Migration, Application Performance Monitoring, Artifact Registry, Application Dependency Management, Big Data, Blockchain Platform, Certificates, Client Logging, Customer Feedback Service, Data Labeling, Data Safe, Database Migration, Database Tools, DevOps - Build Service, DevOps - Deployment Pipelines, DevOps - Source Code Management, Digital Media, Exadata Cloud at Customer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), GoldenGate, Health Checks, Oracle Ksplice, License Manager, MySQL Database, NetSuite Health Check, Language, Anomaly Detection, Speech, Vision, Health API Service with FHIR, Oracle Managed Access, Operator Access Control, Access Governance, Content Management, Oracle Open Data, Process Automation, Oracle Search Cloud, Search Service with OpenSearch, Service Mesh, Stack Monitoring, Status Service, Roving Edge Infrastructure, Threat Intelligence, Visual Builder Cloud, Visual Builder Studio, Web Application Firewall

► The following Services are not available in LUF Region [Total: 48]: Account Tracking and Automation Tool, Classic Migration, Application Performance Monitoring, Artifact Registry, Application Dependency Management, Big Data, Blockchain Platform, Certificates, Client Logging, Customer Feedback Service, Data Integration, Data Labeling, Data Safe, Database Migration, Database Tools, DevOps - Build Service, DevOps - Deployment Pipelines, DevOps - Source Code Management, Digital Media, Exadata Cloud at Customer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), GoldenGate, Health Checks, Oracle Ksplice, License Manager, MySQL Database, NetSuite Health Check, Language, Anomaly Detection, Speech, Vision, Health API Service with FHIR, Oracle Managed Access, Operator Access Control, Access Governance, Content Management, Oracle Open Data, Process Automation, Oracle Search Cloud, Search Service with OpenSearch, Service Mesh, Stack Monitoring, Status Service, Threat Intelligence, Visual Builder Cloud, Visual Builder Studio, Web Application Firewall

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Government Realm: US DOD

► The following Services are not available in PIA Region [Total:53]: Classic Migration, Application Performance Monitoring, Artifact Registry, Application Dependency Management, Big Data, Blockchain Platform, Certificates, Client Logging, Customer Feedback Service, Data Integration, Data Labeling, Data Safe, Database Migration, Database Tools, DevOps - Build Service, DevOps - Project Service, DevOps - Deployment Pipelines, DevOps - Source Code Management, Digital Media, Exadata Cloud at Customer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), GoldenGate, Health Checks, Java Management, Oracle Ksplice, License Manager, MySQL Database, NetSuite Health Check, Language, Anomaly Detection, Speech, Vision, Health API Service with FHIR, Oracle Managed Access, Logging Analytics, Operator Access Control, Cloud Advisor, Access Governance, Content Management, Oracle Open Data, Process Automation, Oracle Search Cloud, Search Service with OpenSearch, Service Mesh, Stack Monitoring, Status Service, Roving Edge Infrastructure, Threat Intelligence, Visual Builder Cloud, Visual Builder Studio, Site-to-Site VPN, Web Application Firewall

► The following Services are not available in TUS Region [Total:53]: Classic Migration, Application Performance Monitoring, Artifact Registry, Application Dependency Management, Big Data, Blockchain Platform, Certificates, Client Logging, Customer Feedback Service, Data Integration, Data Labeling, Data Safe, Database Migration, Database Tools, DevOps - Build Service, DevOps - Project Service, DevOps - Deployment Pipelines, DevOps - Source Code Management, Digital Media, Exadata Cloud at Customer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), GoldenGate, Health Checks, Java Management, Oracle Ksplice, License Manager, MySQL Database, NetSuite Health Check, Language, Anomaly Detection, Speech, Vision, Health API Service with FHIR, Oracle Managed Access, Logging Analytics, Operator Access Control, Cloud Advisor, Access Governance, Content Management, Oracle Open Data, Process Automation, Oracle Search Cloud, Search Service with OpenSearch, Service Mesh, Stack Monitoring, Status Service, Threat Intelligence, Visual Builder Cloud, Visual Builder Studio, Site-to-Site VPN, Web Application Firewall

► The following Services are not available in RIC Region [Total: 51] Classic Migration, Application Performance Monitoring, Artifact Registry, Application Dependency Management, Big Data, Blockchain Platform, Certificates, Client Logging, Customer Feedback Service, Data Labeling, Data Safe, Database Migration, Database Tools, DevOps - Build Service, DevOps - Deployment Pipelines, DevOps - Source Code Management, Digital Media, Exadata Cloud at Customer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), GoldenGate, Health Checks, Java Management, Oracle Ksplice, License Manager, MySQL Database, NetSuite Health Check, Language, Anomaly Detection, Speech, Vision, Health API Service with FHIR, Oracle Managed Access, Logging Analytics, Operator Access Control, Cloud Advisor, Access Governance, Content Management, Oracle Open Data, Process Automation, Oracle Search Cloud, Search Service with OpenSearch, Service Mesh, Stack Monitoring, Status Service, Roving Edge Infrastructure, Threat Intelligence, Visual Builder Cloud, Visual Builder Studio, Site-to-Site VPN, Web Application Firewall

Government Realm: UK GOV

► The following Services are not available in LTN Region [Total: 29]: Account Tracking and Automation Tool, Classic Migration, Application Performance Monitoring, Application Dependency Management, Big Data, Blockchain Platform, Cloud Incident Service, Customer Feedback Service, Data Transfer, Database Migration, Database Tools, Digital Media, Exadata Cloud at Customer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), Health Checks, License Manager, NetSuite Health Check, NoSQL Database, Vision, Health API Service with FHIR, Oracle Managed Access, Operator Access Control, Access Governance, Oracle Open Data, Search Service with OpenSearch, Stack Monitoring, Status Service, Roving Edge Infrastructure

► The following Services are not available in BRS Region [Total: 31]: Account Tracking and Automation Tool, Accounts Management, Classic Migration, Application Performance Monitoring, Application Dependency

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Management, Big Data, Blockchain Platform, Cloud Incident Service, Customer Feedback Service, Data Transfer, Database Migration, Database Tools, Digital Media, Exadata Cloud at Customer, Fusion Analytics Warehouse, Fusion Apps as a Service (FAaaS), Health Checks, License Manager, NetSuite Health Check, NoSQL Database, Vision, Health API Service with FHIR, Oracle Managed Access, Operator Access Control, Access Governance, Oracle Open Data, Process Automation, Search Service with OpenSearch, Stack Monitoring, Status Service, Roving Edge Infrastructure

The Cloud Security Management System mentioned in the above scope is restricted as defined in "CSA STAR Certification Statement of Scope.pdf" version 2.5, dated October 17, 2022.

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