

CERTIFICATE OF REGISTRATION

CSA Security, Trust and Assurance Registry (STAR) Program - CSA STAR

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of CSA STAR

Pegasystems Inc.

for the following scope of registration

The scope of the STAR Certification is aligned to the scope of the ISO/IEC 27001:2013 certification for the information security management system (ISMS) supporting Pega Cloud, and includes the organizations, systems, and people directly involved in developing, deploying, maintaining, and monitoring Pega Cloud, in accordance with the statement of applicability, version 6.0, dated July 28, 2022, and aligned with control implementation guidance and additional control sets of ISO/IEC 27017:2015 and ISO/IEC 27018:2019. Pega Cloud includes Pega Software available via Pega Cloud Subscription offerings hosted in Pega Cloud and consumed by clients, excluding Co-Browse and legacy Chat.

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: 1783436-4

CSA CERTIFIED
BY schellman

Authorized by:

Rvan Mackie

Principal, Schellman Compliance, LLC 4010 W Boy Scout Blvd., Suite 600 Tampa, Florida 33607, United States www.schellman.com

Issue Date
November 15, 2022

Original Registration Date
April 28, 2020

Expiration Date April 26, 2026

Certificate Version
Version 4

conditions & Limitations: Page 1 of 2

^{1.} The aforementioned organization has a perpetual responsibility to maintain compliance with CSA STAR during the period of certification.

^{2.} This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC

^{3.} CSA STAR compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.

^{4.} The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.

^{5.} This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC

Certificate Number: 1783436-4

In-Scope Location(s)

Location	Function / Role
One Main Street Cambridge, Massachusetts 02142 United States	Global headquarters and main location of the ISMS
1 Northeastern Boulevard Salem, New Hampshire 03079 United States	Office facility supporting cloud security and cloud engineering
Atrium-Tower 1 Centre Building - 10th Floor Strawinskylaan 3011 Amsterdam, Netherlands	Office facility and European regional headquarters
One Reading Central 3rd Floor, 23 Forbury Road Reading, Berkshire RG1 3JH United Kingdom	Office facility supporting cloud security and cloud engineering
Level 16 and 17 1 Margaret Street Sydney, New South Wales 2000 Australia	Office facility Asia Pacific (APAC) regional headquarters
Block No. 9A, Ground Floor & First Floor Pritech Park SEZ, Survey No - 51 to 64/4 Bellandur Bengaluru, Karnataka 560103 India	Office facility supporting cloud development and corporate information technology (IT) development
Raheja Mindspace, SEZ Building 12A, Survey No - 64 Hitech City Madhapur, Hyderabad 500081 India	Office facility housing a physical security operations center (SOC)
Bonarka4Business (Building C) ul. Puszkarska 7h, 30-644 Krakow, 2XG2+GR Poland	Office facility supporting cloud security and cloud engineering
21000 Atlantic Boulevard Suite 401 Sterling, Virginia 20166 United States	

CONDITIONS & LIMITATIONS: Page 2 of 2

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