



STAR Certificate Registry Entry Form

The information below is provided as a companion to the CSA STAR Certificate.

Client Name	QAD Inc.	Client URL	https://www.qad.com/
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Client Organization Description

ISO/IEC 27001 Certificate Number

QAD Cloud Services is engaged in deploying QAD ERP solutions to the customers in a SaaS model. QAD Cloud ERP allows customers to rapidly deploy, scale and extend their solutions. QAD's Cloud Operations group manages the end-to-end process of the deployment of the enterprise system, including the provisioning of the customer environments, performing continuous system performance tuning and monitoring to avoid disruptions, ensuring backup and disaster recovery processes are in place, applying software upgrades and patches, and ensuring security processes are deployed. Customer's internal organizations can then focus on strategic initiatives while relying on QAD to provide users with systems that support their ability to navigate through complexity and increasing disruption in their markets.

Certificate Scope

The certificate scope comprises the Information Security Management System supporting the operations underlying the delivery of Cloud ERP services to QAD clients worldwide. The organizational scope includes the Governance, Risk, and Compliance (GRC), Information Security, Information Technology, and Cloud Operations and Support teams affecting the ISMS. These activities are governed by the implemented controls in accordance with the organizational Statement of Applicability, which further extends to the additional controls defined within the Cloud Controls Matrix (version 4.0).

CSA CCM Version	v3.0.1 v4.0		
Certificate Number	2024-032602	Certifying Body	
Certification Date	2023-01-27	Expiry Date	2026-01-26
Countr(ies)	US	Number of Sites	1

2024-032601