

STAR Attestation

Registry Entry Form

The information below is provided as a companion to the CSA STAR Attestation.

Organization Name **Organization URL**

Cloud Service Business Description (200 words or less)

Temenos AG (SIX: TEMN), headquartered in Geneva, is the world leader in banking software, partnering with banks and other financial institutions to transform their businesses and stay ahead of a changing marketplace. Temenos offers Software as a Service (SaaS) cloud-native, cloud-agnostic, API-first digital banking, front office and core banking, payments, fund management and wealth management software products, enabling banks to deliver consistent, frictionless customer journeys and gain operational excellence. Over 3,000 firms across the globe, including 41 of the top 50 banks, rely on Temenos to process both the daily transactions and client interactions of more than 500 million banking customers.

Scope and Applicable Trust Service Principles and Criteria

Temenos engaged external audit firm examined the description of the system of Temenos ("Temenos" or the "Service Organization") related to General Information Technology Controls for Cloud Services relevant to Security, Availability, Confidentiality, Privacy and Processing integrity throughout the period January 1st, 2023 to December 31st, 2023 based on the criteria for a description of a service organization's system set forth in DC Section 200, 2018 Description Criteria for a Description of a Service Organization's System in a SOC 2 Report and the suitability of the design and operating effectiveness of controls stated in the Description throughout the period January 1st, 2023 to December 31st, 2023 to provide reasonable assurance that Temenos' service commitments and system requirements were achieved based on the trust services criteria relevant to security, availability, confidentiality, privacy and processing integrity ("Applicable Trust Services Criteria") set forth in TSP Section 100, 2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality and Privacy. The external Audit firm also examined the suitability of the design and operating effectiveness of controls to meet the criteria set forth in the Cloud Security Alliance's (CSA's) Cloud Controls Matrix (CCM) Version 4.0.10 control specifications ("CCM Criteria").

Verify CCM Version Used ☐ Version 3.0.1 ☒ Version 4.0

Attestation Period (MM/DD/YYYY) From To

Attestation Country **CPA Firm Used**

*All STAR Attestation Assessors must be CCSK Certified through CSA. Email address will be used for CCSK validation purposes only and will not be retained or disclosed.